

MINUTES PPG MEETING 06.06.2023

Present: Irene Northey, Deborah Adams – newsletter, WhatsApp and Facebook Admin, Carol Swift, Jim Johnston, Sarah Hearl – Practice Manager, representing Clays Practice

Apologies: Sue Walkey, Tracy Germeney Treasurer, Wendy Tracy – Data Manager

Minutes handed out for meeting 09.05.23

Wendy introduced Annie the new Head Nurse and will lead in respiratory.

The PPG is without a Chair-person and the group took it in turns with their updates.

Carol gave update on funds raised from the very successful Bingo evening on 19th May:

Tombola £24, Raffle £194 – funds raised for PPG

Bingo £406 – Clays Crusaders £20 given to Irene towards purchasing of chickens as raffle prizes.

Tracy topped up petty cash with £45.70 leaving a balance of £172.30 to be banked.

Discussion on Community Garden the land given by CHP (landlords of surgery) requires being scoped out. Sharon Wren is the contact at CHP and Wendy together with Debbie will arrange further information on the land before contacting Griffiths for some funding.

Contact at Griffiths is Rebecca [REDACTED]

[REDACTED], she has been helpful in the past in the village. It was further decided as a group that any contact for funding should be made via The PPG email address.

Wendy spoke further about sports equipment within the area of Clays Practice at the back but the landlords are not happy to progress this. Irene told that there is equipment in the Park and has been there for about 3-4 years. Fiona (Social Prescriber) is also interested in such equipment for Clays Crusader group but this doesn't seem to be an option.

Plants for the surgery was discussed and Carol will donate two green plants in pots for the surgery.

Debbie has produced another excellent June newsletter which is available at all 3 surgeries. Wendy will look to get it put onto the website. New website is very slow coming into fruition but work is still progressing.

Discussion with group how to launch the PPG to get new people involved and ideally a Chairman. Debbie will draft a communication for Roche news and once agreed Carol and Jim will get the communication into news boards in St Dennis and Bugle. Deadline for publications is 15th monthly and we all agreed September would be a good time to go ahead with PPG relaunch.

Local NHS has changed from Clinical Commission Group now Cornwall and Isles of Scilly NCB who would like information of PPG groups. It has been that the PPG email address would be shared as there is no lead of our group at present.

Jim spoke of his good experience with the new scanning facilities at Bodmin Hospital they have both CT & MRI scanning facilities available and there is no parking fees!!

Debbie has sent Sarah a questionnaire which should be suitable for the surgery survey. As soon as Sarah has adapted it there will be several ways of communication to patients. Monkey survey/hard copies/website. Hard copies can be handed out in surgeries by PPG which will promote PPG and patient awareness of how Clays surgery is interested in them as a patient and need to know their thoughts.

Sarah has a meeting where she will be able to express the needs for more telephone lines at the surgery which should get phones answered more quickly.

Debbie will arrange time with Sarah for July newsletter.

Interviews are taking place for another Pharmacist and Practice Nurse and seeking for another GP but no success yet.

Sarah explained why Pharmacist do not necessarily want to diagnose small ailments. Some Pharmacist take it on as part of their roles and other don't necessarily want to or have the time to. She also explained that there is a service ACES – optical service which isn't available to Cornwall which specialises in eye care. Hopefully Cornwall will get such a service soon.

Next meeting 18th July and 12th September.

Next meeting 6th June 18:30 Clays Practice Roche.